



# 2021 Impact Report



## **Our Mission:**

**To reduce the impact of poverty in Ottawa**

## **Our Vision:**

**A city without poverty where all residents live with dignity**

# Partnerships

- Ottawa Community Housing
- City of Ottawa
- Human Needs Task Force





# Partnerships

- Coalition of Community Houses
- Day Program Coalition
- Alliance to End Homelessness
- Ottawa Food Bank
- Footwear4Kids





# Partnerships

- Carlington Community Health Centre
- Carlington Community Chaplaincy
- Community Development Framework
- Bellevue Manor Interchange
- Ottawa Public Health
- Royal Ottawa Mental Health Centre
- Mattress Mart





# Comparative Statistics 2019-2021

	2019	2020	2021	% increase 20/21	% increase 19/21
Client Contacts	71,540	93,000	213,225	129%	198%
Unique Individuals	3,445	4,100	4,422	8%	28%
Meals	29,202	43,511	87,617	101%	200%
Grocery Food Boxes	20,191	28,066	33,600	20%	66%
Baby Supplies	1,500	2,100	3,128	49%	108%



# Grocery Food Boxes (Food Bank)









# Healthy Meals

- Menus are posted each day
- Always a Halal option
- Vegan meals once a week





## Costs

	2020	2021
	\$1.94	\$2.52
	\$7.49	\$7.40







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ATTENTION  
Please read the instructions  
before using the unit.  
Failure to do so may  
result in damage to the unit  
and void the warranty.

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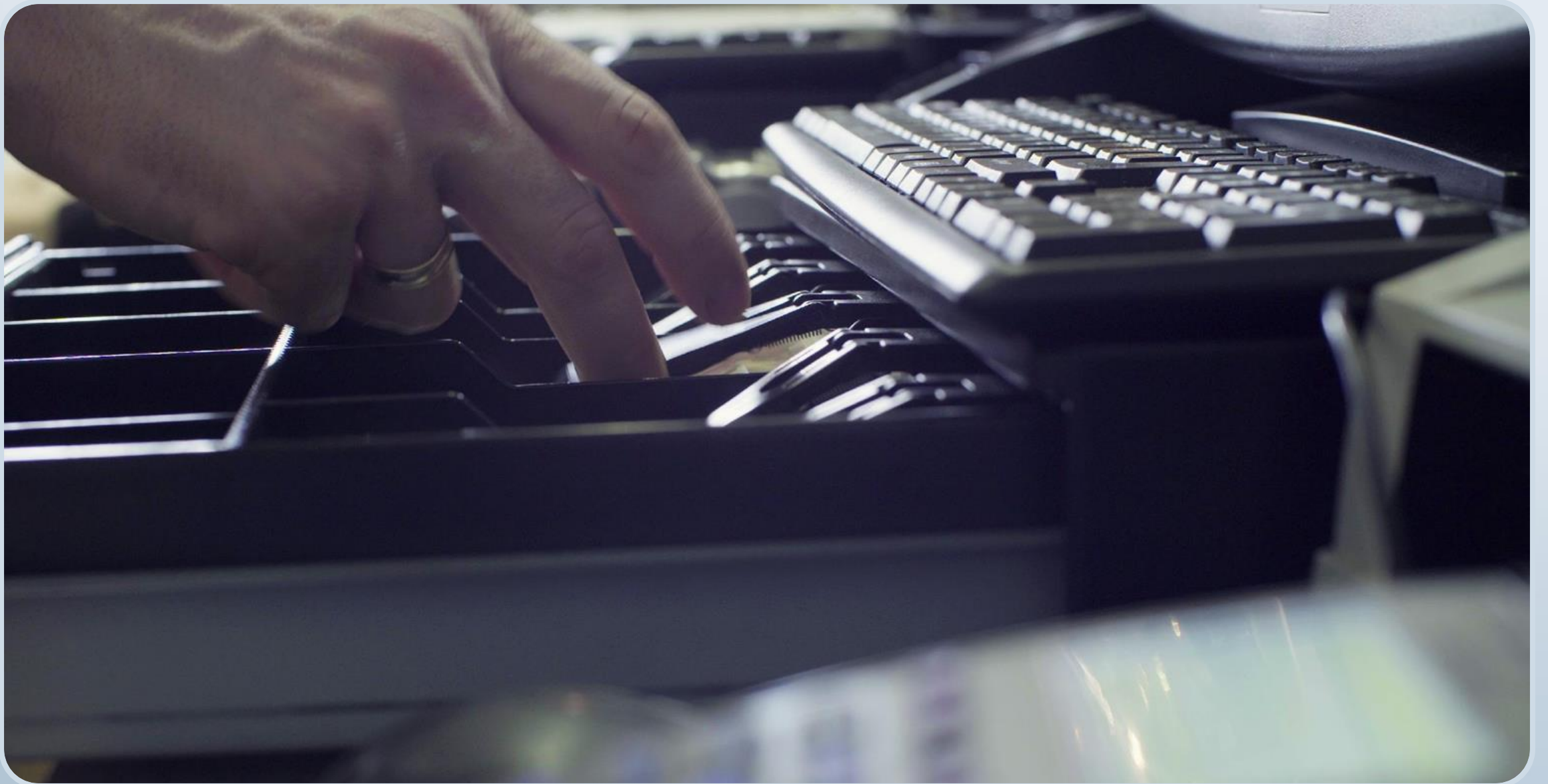
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# Clothing Programs

Program	2020	2021
Clothing Depot	\$20,300	\$20,700
Clothing Assistance	1,000	3,760









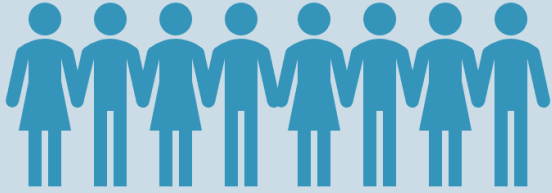








# Volunteers



2020

2021

Number

270

253

Hours

26,640

36,000

Savings

\$399,600

\$540,000

# Staff

Susan Hopkinson, Manager of Finance and Administration

Maurice Courchesne, Manager of Food and Nutrition

Graham Winter, Assistant Food Manager



# Staff

Chris Lundy, Breakfast Chef

David Irish, Lunch Chef

Robyn Kenny, Food Centre Worker



# Staff

Helen Synek, Day Program Worker

Joyce Delisle, Day Program and Food Worker

Akur Mathiang, Kitchen and Food Worker

Erin Doubt, Kitchen and Food Centre Worker





# Staff

Trevor Costello, Coordinator, Clothing Program

Angela Lanza, Coordinator of People Engagement

Grace Sauriol, Program Coordinator